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February 25, 2025

Michelle Hendry, Chief Administrative Officer
The Municipality of Red Lake
2 Fifth Street, P.O. Box 1000
Balmertown, Ontario P0V 1C0

Re: Consolidated Section 11 and Schedule 22 Annual Drinking Water Reports - 2024

Dear Ms. Hendry, Mayor and Council,

Please find attached the 2024 Annual Reports for the Red Lake, Madsen, and Balmertown-Cochenuor-McKenzie Island (BCMI) Drinking Water Systems. These reports have been prepared by Northern Waterworks Inc. (NWI) on behalf of the Municipality of Red Lake, and they are intended to inform both the public and Council about the operations of the systems over the previous calendar year (January 1 to December 31, 2024). It is the practice of NWI to consolidate the two annual reporting requirements contained within O. Reg. 170/03 (Drinking Water Systems Regulation) into a single document.

Section 11 (Annual Reports) of O. Reg. 170/03 requires the development and distribution to the public of an annual report summarizing water quality monitoring results, adverse water quality incidents, system expenses and chemicals used in the water treatment process.

In accordance with Section 11, the Annual Reports must be given, without charge, to every person who requests a copy. Effective steps must also be taken to advise users of water from the system that copies of the report are available, without charge, and of how a copy may be obtained. Such steps may include notifications in municipal newsletters, newspapers and radio, social media, and community bulletin boards in high traffic areas. It is intended that the 2024 Annual Reports will be made available for inspection by the public at the Municipal Office and on the Municipality's website.

Schedule 22 (Summary Reports for Municipalities) of O. Reg. 170/03 requires the development and distribution to Council of an annual report summarizing incidents of regulatory non-compliance and associated corrective actions, in addition to providing flow monitoring results for the purpose of enabling the Owner to assess the capability of the system to meet existing and planned demand.

To ensure compliance with Schedule 22 requirements, the Annual Reports must be provided to Council before March 31, 2025. Importantly, the review of the reports is one of the methods by which municipal officials may help to fulfill the obligations required by section 19 (Standard of care, municipal drinking-water system) of Ontario's Safe Drinking Water Act.

System users, municipal personnel and members of Council are always encouraged to contact a representative of NWI for any information pertaining to the operation of the drinking-water systems or for assistance with interpreting or clarifying aspects of the Annual Reports.

Sincerely,

Jessica Happel
Manager QMS & Compliance
Northern Waterworks Inc.

Cc: Michel Labonte, Director of Operations (Municipality of Red Lake)
Scott Boone, Senior Vice President (NWI)
Robert Lariviere, Chief Operating Officer (NWI)
Barry Mantle, Regional Manager, Municipal Operations (NWI)
Brendan Williams, Operations Manager – Red Lake (NWI)
Riley Cowan, Compliance Coordinator (NWI)